**[https://www.iscp.ac.uk/images/layout/iscp_logo.png](https://www.iscp.ac.uk/)**

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**Cultural Awareness Guidance for Surgeons**

**Written and produced by Dr Margaret Murphy**

**MODULE 2 - Politeness**

**VIDEO 2: Questions**

Q1: Why was this language better? Please tick correct answer/s

1: It was inclusive and considered the trainee’s own world *©*

2: It was sympathetic to the trainee’s own competency level *©*

3: It considered the trainee’s viewpoint*©*

4: The tone displayed tolerance and understanding *©*

Q2: Why is the trainee now responding to the supervisor?

1: He feels listened to and a valued member of the surgical team*©*

2: He also feels understood *©*

3: He feels he wants to improve his surgical skills *©*

4: He thinks his consultant will not judge him in his surgical ability *©*

Q3: What is the consultant being aware of?

1: That this trainee’s first language is not English and may present a barrier *©*

2: That this trainee may feel a lack of confidence due to the cultural differences *©*

3: That this trainee may feel humiliated by his mistakes *©*

4: That this trainee does not want to lose face *©*

Q4: Why is the consultant’s language culturally appropriate?

1: The language of the consultant addresses both components of politeness *©*

2: It shows consideration towards his trainee’s situation in his surgical training progression *©*

3: It makes the trainee feel more confident about his surgical skills*©*

4: It creates a team-work scenario where the trainee wants to improve *©*

***Reflective Comments***

Do you have any reflective comments on the two components of politeness in Video 2?