**[https://www.iscp.ac.uk/images/layout/iscp_logo.png](https://www.iscp.ac.uk/)**

[http://www.iscp.ac.uk/images/jcstlogo.gif](http://www.jcst.org/)

**Cultural Awareness Guidance for Surgeons**

**Written and produced by Dr Margaret Murphy**

**MODULE 2 - Politeness**

**VIDEO 1: Questions**

Q1: Why was this language *not* appropriate? Please tick correct answer/s

1: It was not inclusive language *©*

2: It did not show respect for the non-imposition of the trainee *©*

3: It did not consider the trainee’s viewpoint*©*

4: The tone did not display tolerance and understanding *©*

Q2: Why is the trainee *not* responding to the supervisor?

1: He did not feel listened to *©*

2: He did not feel understood or part of a surgical team*©*

3: He did not feel as if he wanted to improve his surgical skills *©*

4: He thinks his consultant will judge him negatively in his surgical ability *©*

Q3: What is the consultant *not* being aware of?

1: That this trainee comes from another culture *©*

2: That this trainee may feel a lack of confidence due to the cultural differences *©*

3: That this trainee may feel humiliated by his mistakes *©*

4: That this trainee does not want to lose face *©*

Q4: Why is the consultant’s language *not* culturally appropriate?

1: The language of the consultant does not address either component of politeness *©*

2: It does not show consideration towards his trainee’s stage in his surgical progression *©*

3: It does not make the trainee feel more confident about his surgical skills*©*

4: It does not engender feelings of team-work *©*

***Reflective Comments***

Do you have any reflective comments on the two components of politeness in Video 1?